



Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimation and Discrimination in Public Service Agencies

Jaq James

Download now

[Click here](#) if your download doesn't start automatically

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies

Jaq James

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies Jaq James

How great would it be if you could attend work every day in an environment that is positive, friendly, supportive, safe, and free of bullying, harassment, victimisation and discrimination? Of course, all public servants would thrive in such an environment. Unfortunately, however, around one in five public servants are mistreated in the workplace each year. With the public service in many countries being one of the biggest employers around the world, this makes for a huge number of sufferers.

The purpose of this book is to guide targets in the public service on how to deal with perpetrators, their employers and external government complaint bodies. There are a couple of justifications for writing a book focused solely on bad behavior in the public service. Firstly, with the incomes of public service employees being funded by taxpayers, the public wants to be sure that their tax dollars are not going to waste. Since studies have shown that bad behaviour in the workplace negatively affects employee productivity, the upshot is that taxpayers are cheated of the efficient use of their tax dollars, and the production of high-quality public policy and service delivery. Secondly, public service agencies are awash with a litany of workplace conduct policies and procedures that profess high ethical standards, openness and transparency. This lures naïve targets into making complaints within the system, only to be confronted with a reality that is nothing like the rosy picture painted by the public service mantras of being worthy of trust and confidence. Rather, targets are confronted with a cultural reality of cover-up, blame, victimisation and stifling red tape, leaving the targets better off to have not used complaint channels in the first place.

The research behind this book originated in the Australian context, but is largely applicable to other jurisdictions as well. The information contained in this book is based on thoroughly collected targets' experiences, information provided by insiders, and literature. Distilled from this research is essentially a formula that public service agencies use in responding to complaints of workplace misbehaviour.

This book will arm you with the knowledge you need to navigate through the maze of traps that comes with being a complainant in the public service.

Some feedback for the content of this book includes:

"Your [book] is a gift! I was moved by your meticulous understanding of the processes and how they can be abused by senior management in the public service to demoralise and drive out competent staff perceived as a threat. In fact, I was moved to tears as someone has finally dared to speak out about the big white elephant in our alleged democratic public service. Well Done!"

"Thank you so much for your [book] with its information ... for targets of workplace bullying. The [book] captures everything: what they do, why they do it, how they do it, what it is doing to us - the bad, the bad and the ugly. There is nothing good in being a target of workplace bullying.

What you state in your [book] resonates with my own experience, that is, mobbing by management and the process of 'containment' through denial, discrediting, falsifying and burying information, and obstruction

tactics - all causing further psychological harm.

With this comprehensive [book], I will be able to navigate better through this ugly situation. It confirms my experience, what I have observed, and the conclusions I have arrived at, that is, an embedded endemic culture where like protect like up the perpetrator ladder. ... I will no longer be silent and I stand with the collective against the human rights abuses perpetrated in the Public Service. Thank you for the healing, the tips, the guidance and how to protect myself mentally, physically and vocationally. I am grateful for your courage."



[Download Bad Behaviour in the Public Service: A Guide to De ...pdf](#)



[Read Online Bad Behaviour in the Public Service: A Guide to ...pdf](#)

Download and Read Free Online Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies Jaq James

From reader reviews:

Christina Epp:

What do you ponder on book? It is just for students because they are still students or it for all people in the world, what the best subject for that? Just simply you can be answered for that question above. Every person has several personality and hobby for every other. Don't to be obligated someone or something that they don't want do that. You must know how great along with important the book Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies. All type of book is it possible to see on many sources. You can look for the internet sources or other social media.

Anna Harlow:

Do you have something that you prefer such as book? The guide lovers usually prefer to pick book like comic, small story and the biggest an example may be novel. Now, why not hoping Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies that give your fun preference will be satisfied by simply reading this book. Reading addiction all over the world can be said as the opportunity for people to know world a great deal better then how they react in the direction of the world. It can't be claimed constantly that reading behavior only for the geeky man or woman but for all of you who wants to always be success person. So , for all of you who want to start studying as your good habit, you may pick Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies become your current starter.

Tommie Matthews:

Can you one of the book lovers? If yes, do you ever feeling doubt when you are in the book store? Attempt to pick one book that you never know the inside because don't ascertain book by its handle may doesn't work this is difficult job because you are scared that the inside maybe not as fantastic as in the outside appear likes. Maybe you answer may be Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies why because the amazing cover that make you consider concerning the content will not disappoint you actually. The inside or content is actually fantastic as the outside as well as cover. Your reading sixth sense will directly direct you to pick up this book.

Mattie Regan:

As a college student exactly feel bored to help reading. If their teacher expected them to go to the library in order to make summary for some book, they are complained. Just little students that has reading's internal or real their leisure activity. They just do what the instructor want, like asked to the library. They go to there but

nothing reading critically. Any students feel that studying is not important, boring and also can't see colorful photographs on there. Yeah, it is to become complicated. Book is very important for you personally. As we know that on this age, many ways to get whatever you want. Likewise word says, ways to reach Chinese's country. So , this Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimation and Discrimination in Public Service Agencies can make you truly feel more interested to read.

Download and Read Online Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimation and Discrimination in Public Service Agencies Jaq James #QJT64ZVBPDR

Read Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James for online ebook

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James Free PDF d0wnl0ad, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James books to read online.

Online Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James ebook PDF download

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James Doc

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James MobiPocket

Bad Behaviour in the Public Service: A Guide to Dealing with Workplace Bullying, Harassment, Victimisation and Discrimination in Public Service Agencies by Jaq James EPub